

DM Health

DM To website
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GOVERNMENT OF KERALA

Abstract

Health & Family Welfare Department – Operational guidelines for the implementation of Triage system in all Emergency Departments across the State of Kerala - Orders issued.

HEALTH & FAMILY WELFARE (P) DEPARTMENT

G.O.(Rt) No.998/2020/H&FWD Dated, Thiruvananthapuram,02/06/2020

Read: 1. G.O. (Rt.) No. 1047/2018/ H&FWD dated 28/03/2018.

2. Letter No. MSP3-21123/2019/DHS dated 03/12/2019 from the Director of Health Services, Thiruvananthapuram.

ORDER

Triage is a critical and necessary component of Emergency Department care. Triage is the prioritization of patient care based on illness/injury, severity, prognosis and resource availability. It identifies patients needing immediate resuscitation; assigns patients to a predesignated patient care area, thereby prioritizing their care; and initiates diagnostic / therapeutic measures as appropriate. As per Government Order read above, sanction was accorded for the implementation of Triage System in all General Hospitals / District Hospitals / Taluk Hospitals / Taluk Head Quarters Hospitals and Community Health Centres. Now, as per letter read above, the Director of Health Services has submitted a proposal along with guidelines for implementation of the scheme in the above institutions.

2) Government have examined the matter in detail and decided to implement the above scheme in all Emergency Departments across the State subject to the following guidelines :-

1. All Emergency Departments shall maintain a Triage Desk and Triage Area.

2. The Nursing Superintendent / Head Nurse in charge of the Emergency Department shall post a Staff Nurse trained in Triage at the Triage Desk.
3. The Staff Nurse at the Triage Desk shall perform a systematic Triage of all the patients attending the Emergency Department & categorize them into appropriate triage categories and guide them to the respective patient care areas.
4. The details of Triage of each patient shall be recorded in the prescribed Triage Format. (Proforma is appended to this order)
5. The Staff Nurse shall notify the Doctor on Duty about the Triage category of each patient.
6. All Green category patients in the waiting area shall be allotted a token number and shall be examined by the doctor on duty in a Queue system.
7. The Staff Nurses / Interns / Residents posted in Red, Yellow and Green areas shall Re-Triage the patients in the respective areas periodically as appropriate and inform the Doctor on Duty.
8. The Doctor on Duty shall conduct periodic rounds in each patient care area and ensure timely referral, admission or discharge of the patients as appropriate.
9. The Doctor on Duty after initial assessment and stabilisation shall initiate transfer of patients requiring referral to higher centres as per the referral protocol.
10. The Doctor on Duty shall ensure that no patient is retained in the Emergency Department for more than 24 hours after reporting to the Triage Desk.
11. The Nursing Superintendent / Head Nurse in charge of the Emergency Department shall collect the duly filled Triage forms and submit it daily to the Medical Records Library.
12. The Institution shall maintain registers for the same.

13. A Consolidated Report shall be maintained in the Institution and forwarded to the Director of Health Services / Director of Medical Education through the Medical Officers in charge, every month.

(By Order of the Governor)
RAJAN NAMDEV KHOBRA GADE
PRINCIPAL SECRETARY

To

✓ The Director of Health Services, Thiruvananthapuram (She is directed to publish in the Website of DHS also)
The Director of Medical Education, Thiruvananthapuram (She is directed to publish in the Website of DME also)
The Principals of all Government Medical Colleges (through DME)
The Superintendents of all Government Medical Colleges (through DME)
The District Medical Officers (through DHS)
The Principal Accountant General (Audit), Kerala, Thiruvananthapuram
The Accountant General (A&E), Kerala, Thiruvananthapuram
Information & Public Relations Department (Web & New Media)
Stock File/Office Copy

Forwarded/By order



Section Officer

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Receipt No : 4279735/2020/HEALTH (P)

Emergency Department Triage Form For District/ General Hospital

Name..... Age..... Sex: M F Date & Time of Examination.....

A. PHYSIOLOGICAL	B. MEDICAL	C. TRAUMA
RED		
<input type="checkbox"/> Noisy Breathing / Stridor <input type="checkbox"/> RR < 10 or > 24 / min <input type="checkbox"/> SpO2 <95% <input type="checkbox"/> PR <60 or >100 /min <input type="checkbox"/> SBP <90 or >200mmHg <input type="checkbox"/> DBP >120mmHg <input type="checkbox"/> P/U score on AVPU or GCS <12 <input type="checkbox"/> Cervical Spine injury with SBC <15	FAST TRACK 1. <input type="checkbox"/> Chest Pain 2. <input type="checkbox"/> Altered Sensorium 3. <input type="checkbox"/> Stroke (FAST) <input type="checkbox"/> Poisoning with unstable Signs <input type="checkbox"/> Active Seizure <input type="checkbox"/> H/o Syncope <input type="checkbox"/> Hanging/ Drowning/ Electrocutation <input type="checkbox"/> Heat Stroke <input type="checkbox"/> Snake / Scorpion Bite <input type="checkbox"/> Amenorrhoea with Bleeding PV <input type="checkbox"/> Active Bleed (Hematemesis, Haemoptysis, Epistaxis, Haematuria) <input type="checkbox"/> High Grade Fever with Delirium <input type="checkbox"/> Pallor with Oedema / Breathlessness <input type="checkbox"/> Burn > 20% BSA or Burns of Special areas	Injuries Identified <input type="checkbox"/> Stab wound or penetrating injury (Head, Neck, Chest, Abdomen, Groin) <input type="checkbox"/> Major Vascular Injury <input type="checkbox"/> Open Fractures except Hand & Foot <input type="checkbox"/> Two or more Long bone fractures <input type="checkbox"/> Pelvic fracture <input type="checkbox"/> Flail Chest / Paradoxical Respiration <input type="checkbox"/> S/c Emphysema or Seat Belt Mark <input type="checkbox"/> Visible Neck Swelling <input type="checkbox"/> Multiple Injuries <input type="checkbox"/> Suspected Sexual Assault Mechanism of Injury <input type="checkbox"/> Fall from 3 times height of Patient <input type="checkbox"/> Fall from >5 stairs <input type="checkbox"/> Stuck between 2 Heavy Vehicles <input type="checkbox"/> Roll Over injury <input type="checkbox"/> Railway Track Injury <input type="checkbox"/> Co-Passenger Death <input type="checkbox"/> Ejection <input type="checkbox"/> Prolonged Extrication <input type="checkbox"/> Steering Wheel Injury
YELLOW		
<input type="checkbox"/> Patent Airway <input type="checkbox"/> RR 10 to 24 / min <input type="checkbox"/> SpO2 >95% <input type="checkbox"/> SBP > 90 mmHg <input type="checkbox"/> V on AVPU or GCS = 13 or 14 <input type="checkbox"/> Cervical Spine Injury with SBC >15	<input type="checkbox"/> Post-Ictal Stage <input type="checkbox"/> Acute Pain Abdomen/ Gastroenteritis <input type="checkbox"/> Fever with Headache/chest-pain/Jaundice <input type="checkbox"/> Fever with Immunosuppression <input type="checkbox"/> Drug Overdose <input type="checkbox"/> Poisoning with stable vital signs <input type="checkbox"/> Headache <input type="checkbox"/> Vertigo <input type="checkbox"/> Obstipation / Constipation <input type="checkbox"/> Retention of Urine <input type="checkbox"/> Painful Bleeding PR <input type="checkbox"/> Painful swelling / Ulcers <input type="checkbox"/> Pallor or Known Anaemia for Transfusion <input type="checkbox"/> Painful Neck/Back/Joint <input type="checkbox"/> Agitated Patient <input type="checkbox"/> Red Eye <input type="checkbox"/> Burns >10% but <20% BSA <input type="checkbox"/> Bullous Skin Lesions <input type="checkbox"/> Animal Bite	Injuries Identified <input type="checkbox"/> Open/closed fractures of Hand & Foot <input type="checkbox"/> Isolated Long Bone Fracture <input type="checkbox"/> Minor Head Injury Mechanism of Injury <input type="checkbox"/> Suspected Child or Elderly Abuse <input type="checkbox"/> Fall from < 3 times height of Patient <input type="checkbox"/> Fall from < 5 stairs <input type="checkbox"/> Stable spine injury (Any) <input type="checkbox"/> Pregnancy with Injury
GREEN		
<input type="checkbox"/> Patent Airway <input type="checkbox"/> RR 10 to 24 / min <input type="checkbox"/> SpO2 >95% <input type="checkbox"/> SBP > 90 mmHg <input type="checkbox"/> V on AVPU or GCS = 13 or 14 <input type="checkbox"/> Cervical Spine Injury with SBC >15	<input type="checkbox"/> Fever <input type="checkbox"/> Minor symptoms of existing illness <input type="checkbox"/> Minor symptoms & Low risk Conditions (Cough, Cold, etc) <input type="checkbox"/> For Medicolegal Examination or Fitness <input type="checkbox"/> Urticaria or Skin Rash	<input type="checkbox"/> Abrasions & Lacerations <input type="checkbox"/> Contusions & Bruises <input type="checkbox"/> Isolated fracture of small bones of Hand & Foot

SBC= Single Breath Count SBP= Systolic Blood Pressure DBP= Diastolic Blood Pressure

Triage Nurse / Officer Name.....

Signature.....

Managing Patient Flow in Emergency Department

